

RETURN and EXCHANGE FORM – NEW ZEALAND CUSTOMERS

GUARANTEE & RETURNS, EXCHANGES & REFUNDS

If you are not satisfied with any product, simply return it within 12 months, in the same condition it arrived in (Complete with tags and packaging). Please ensure it has adequate packaging for its return so as not to get damaged.

Complete details overleaf and enclose this form:

***Return delivery will be at your expense,
but replacement items will be sent free of postage charge (within NZ).***

If the product is Faulty or we have made an error, please contact us as soon as possible so that we can arrange return postage and arrange your exchange or full refund.

Send to:

“Returns”
NZ Nature Company
107 Bolt Road
Nelson 7011

Best wishes

The Team at New Zealand Nature

Please see overleaf.